

Refund Policy

The company is engaged in the business of lending as Business correspondent and also providing customer consented credit bureau pull. For Business correspondent as such there is no refund of money involved in the normal course of business. In case of exceptional circumstances wherein the customer has paid EMI in advance, the same will be refunded post receipt of an application from the customer requesting for refund and the request being found satisfactory by the relevant officer of the company. For Credit bureau Pull request if there is any issue with the pull or customer has not received his report due to technical issues, he will be refunded his amount in 7 working days. If customer credit bureau record does not exist then credit bureau pull charges will not be refunded to customer.